



Linking Virtual Spaces & Collaborative Innovation

FOUR PLATFORMS FOR INTELLIGENT CITIES

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URENIO Research Unit

The URBAN AND REGIONAL INNOVATION Research Unit is a University Lab in the Aristotle University of Thessaloniki. URENIO's current research emphasis is on intelligent cities and regions.

The screenshot displays the URENIO website with the following elements:

- Header:** URENIO logo (URBAN AND REGIONAL INNOVATION Research Unit), a tagline "A University Lab specialising in the creation of Innovation Environments", and the "Intelligent Cities" logo with the subtitle "Innovation, Knowledge Systems and Digital Spaces".
- Left Navigation:**
 - About URENIO:** Profile, Research Areas, Selected Projects, Books & Brochures, People, Courses, Contact.
 - Intelligent City Platforms:** A highlighted section with a "NEW" badge.
 - On-line Tools:** Benchmarking, Digital Research Centre, Virtual Innovation Environment.
 - Projects:** MEDICUBE, SUPER SME, FUTURREG, RIS-Lithuania, EMERIPA, RKM Network, METAFORESIGHT, STRATING, NPD-NET, K-CLUSTERS, PANDORA, VERITE, EXCELLENCE, INVENT, INNOREGIO, VIRTUAL TECH PARK, RTP of C MACEDONIA, RIS+ of C MACEDONIA, C. MACEDONIA PORTAL, CM INNOFINDER, CM INNOVATION INDEX.
- Main Content Area:**
 - Portal:** Innovation, Environments of Innovation, Intelligent Cities & Regions.
 - Exploring Innovation through Collaboration:** Article about BusinessWeek's "Inside Innovation" supplement.
 - Is the failure of Municipal Wi-Fi Networks the dawn of e-services to citizens?:** Article about Wi-Fi network failures in San Francisco and Chicago.
 - Google WiFi in San Francisco Continued...:** Article about the "Muni WiFi" movement.
 - First year of Google WiFi in Mountain View:** Article about Google's Mountain View WiFi network.
 - A New Model to Accelerate Start-Ups:** Article about the "American Idol" television series.
- Right Side:**
 - Categories:** Knowledge Economy, Innovation, Innovation Measurement, Innovative Companies, Innovative Clusters, Technology Parks, Innovative Cities & Regions, Regional Systems of Innovation, Regional Innovation Strategies, Virtual Innovation Environment, Virtual Clusters, Digital Cities, Intelligent Cities & Regions, Strategic Intelligence, Tech Transfer Networks, Collaborative Innovation, Startups & Incubators.
 - Announcements:** "Making Futures Work for Regional Development" (FUTURREG Final Conference, 8-9 October 2007, Sligo, Ireland) and "Innovation and Regional Development".
 - Stay up to date:** Options to subscribe to updates or receive them by email.
 - Meta:** Site Admin, Logout, Valid XHTML.
- Footer:** "OUR PLATFORMS FOR INTELLIGENT CITIES - PANAGIOTIS TSARCHOPOULOS, URENIO"

<http://www.urenio.org>



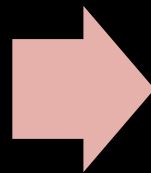
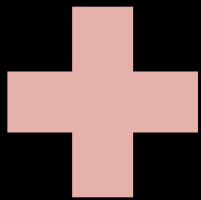
About Intelligent Cities

Innovative
Environments

Intelligent Cities

Digital
Representations
of the City

Local
System of
Innovation



Digital
Networks
& Online
Services

Intelligent
Cities

Local system of innovation

- Drives the development of innovations inside the organisations composing the system (companies, R&D centres, intermediaries, incubators, etc.)

Digital city

- Facilitates communication, data storing and retrieval, knowledge transfer, cooperative product development, and product promotion



Cybercities



Intelligent
Communities



A Definition

Intelligent cities (communities, clusters, regions) are those territories characterized by high capacity for learning and innovation, which is built-in the creativity of their population, their institutions of knowledge creation, and their digital infrastructure for communication and knowledge management. The distinctive characteristic of intelligent cities is the increased performance in the field of innovation, because innovation and solving of new problems are distinctive features of intelligence



Levels of an Intelligent City

Understanding intelligent cities as multilevel systems of innovation integrating knowledge-based activities, institutions for innovation, online communication, and knowledge management tools is a prerequisite for describing the structure of these cities.

Physical

People and knowledge-intensive activities of the city

Institutional

Institutional mechanisms & organisations that make innovation possible

Digital

Digital tools & spaces for communication and innovation

Level 1: People & knowledge-intensive activities

Innovation ability is based on human skills, direct communication and cooperation of people and organisations within the community (cluster).

The space is physical, and intelligence in producing innovation is predominantly human.

Main assets are human skills, human ingenuity, and creativity.



Level 2: Institutional mechanisms and organisations

Institutions regulating IPR, spin-off creation, technology transfer and licensing, joint product development, innovation financing are preconditions of innovation; as important as the human skills referred to in level 1.

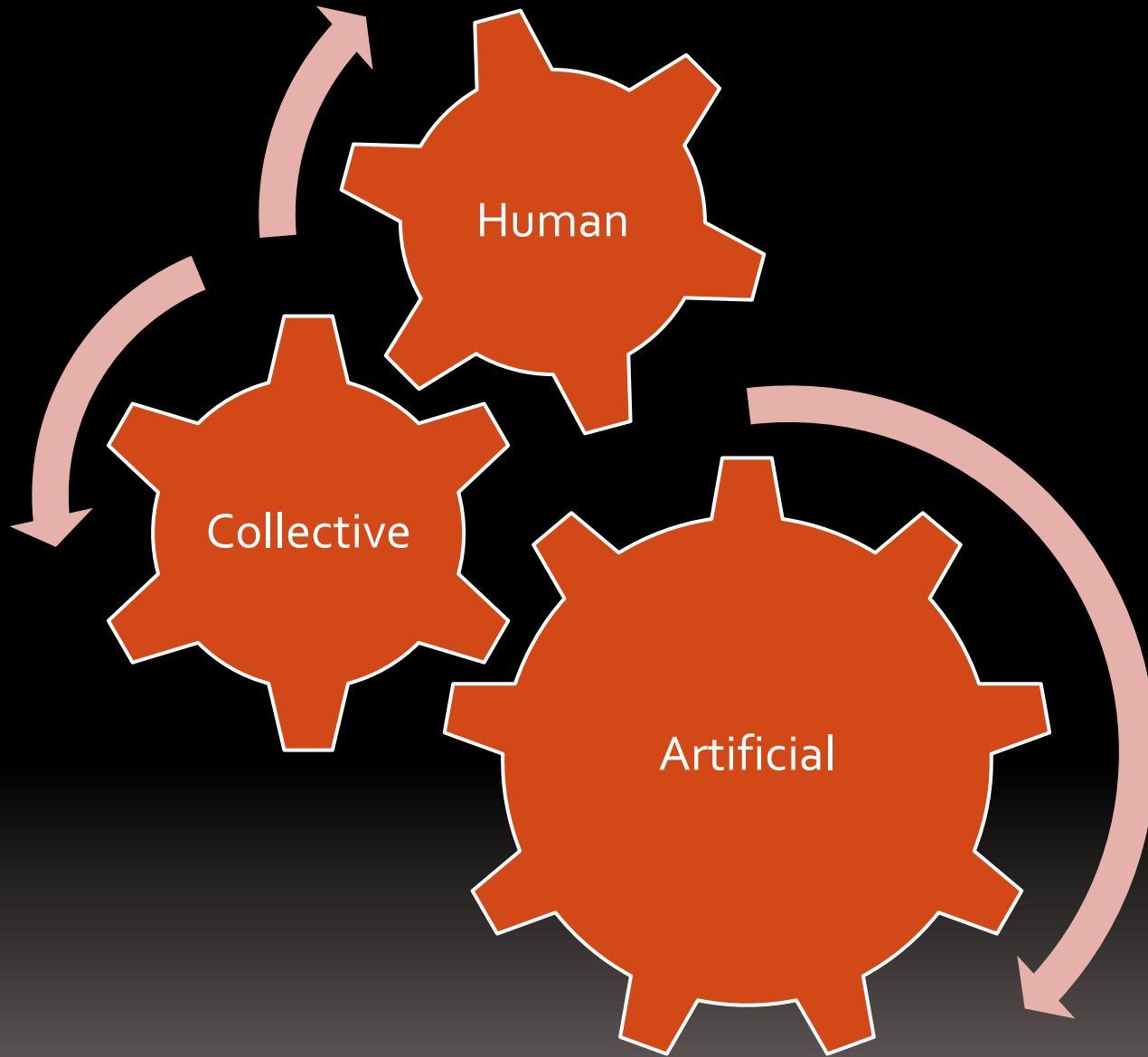
Intelligence at this level is predominantly social and collective. It regulates how a collective effort to promote innovation is organised and how its benefits are distributed within the community.

Level 3: Digital tools and spaces for communication and innovation

They offer an intelligent virtual environment with mainly web-based applications in various fields (information management, e-learning, e-commerce, e-government, e-promotion, e-tools, etc.) enhanced by AI technologies.

AI and advanced information technologies on the web enable functions quasi-similar to human intelligence to be performed, such as comparing, selecting, informing, and learning.

At this level, machine intelligence predominates, which makes use of the public system and infrastructure for digital communication, public digital spaces, content, and online tools available to the population of the community.





Digital platforms and online tools

Intelligent City Platforms

Home Strategic Intelligence Technology Dissemination Collaborative Innovation New Company Incubation Virtual Tour & e-Market

Intelligent City Platforms

intelSpace innovation technologies URENIO URBAN & REGIONAL INNOVATION Research Unit

Intelligent cities are **systems of innovation** combining innovative clusters, technology learning institutions, and digital innovation spaces. The platforms enable the creation of digital spaces facilitating five key innovation processes.

Intelligent City Platforms

- Strategic intelligence**, allowing to gather, analyze and disseminate information about technologies, markets, and competitors;
- Technology dissemination**, allowing to acquire and adapt existing knowledge;
- Collaborative innovation**, for creating networks of product design and new product development;
- New company creation**; and
- Online marketing** of products, promotion and delivery of services.

Strategic intelligence

The Platform enables the creation of digital spaces for gathering, analyzing and disseminating information about technologies, markets, and competitors. It is designed to support the creation of digital innovation spaces, facilitating the acquisition and adaptation of existing knowledge.

Technology Dissemination

The Platform enables the creation of digital spaces for acquiring and adapting existing knowledge. It is designed to support the creation of digital innovation spaces, facilitating the acquisition and adaptation of existing knowledge.

Collaborative Innovation

The Platform enables the creation of digital spaces for creating networks of product design and new product development. It is designed to support the creation of digital innovation spaces, facilitating the acquisition and adaptation of existing knowledge.

New Company Incubation

The Platform enables the creation of digital spaces for creating new companies. It is designed to support the creation of digital innovation spaces, facilitating the acquisition and adaptation of existing knowledge.

www.urenio.org/platforms

Research work at URENIO over recent years has led to the development of a series of digital platforms and tools which offer solutions to the problem of integrating different forms of intelligence described above.



The concept

To create digital spaces adapted to fundamental processes of innovation and skills enhancement. Such processes are those of strategic intelligence, technology absorption, joint new product development, product promotion and marketing, and new company creation.

For each of them a separate platform has been developed containing information management tools, AI applications for alert, search, classification of information, processing, and dissemination of information.

The platforms correspond to level III of the aforementioned classification of capabilities, but are designed according to the characteristics of levels I and II.

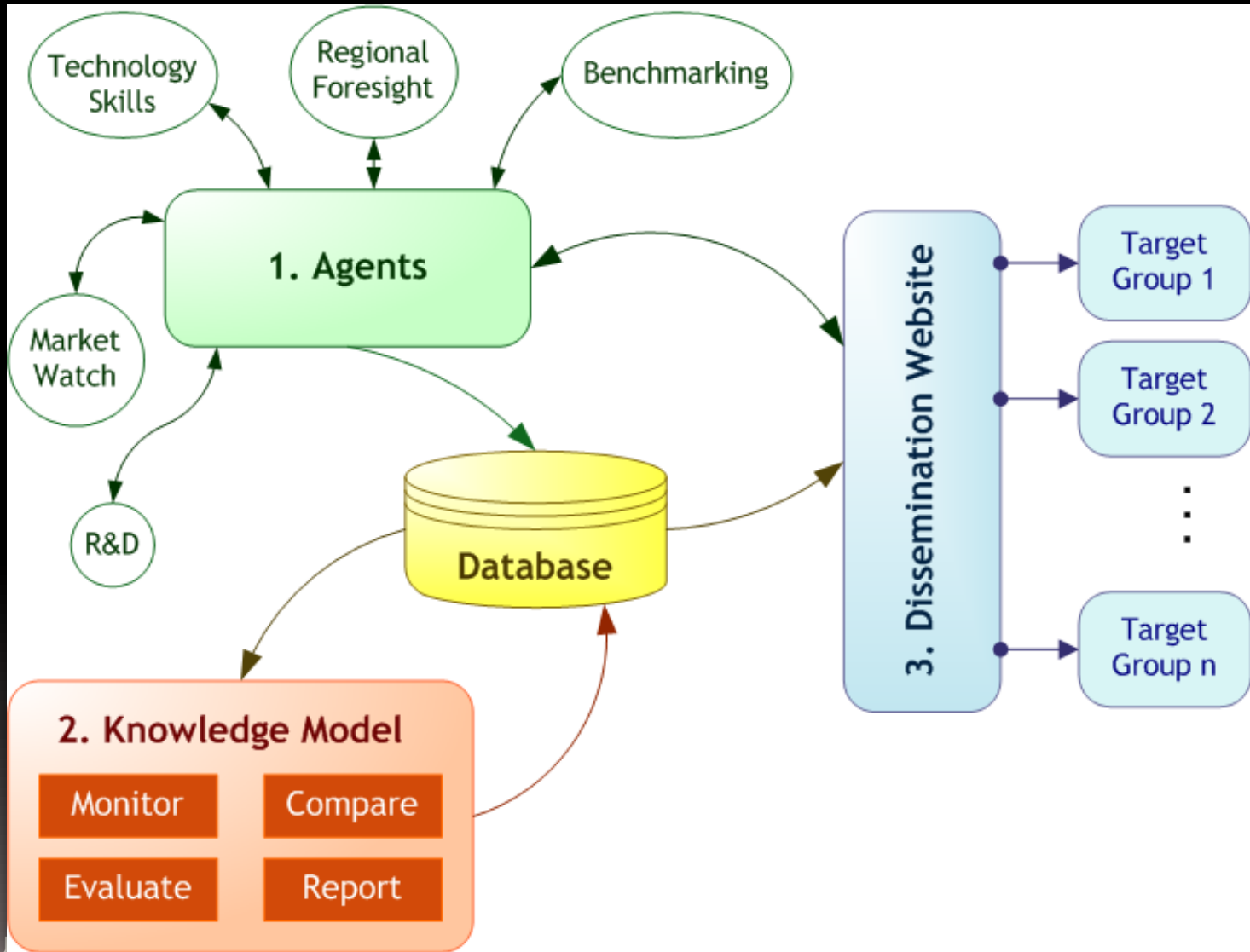


Strategic Intelligence

The Platform supports information mastering. It is structured according to strategic intelligence principles, including data collection, data analysis, and data dissemination modules.

All the modules are based on a knowledge model that is monitored by a relational database, which forms the core of the Platform.

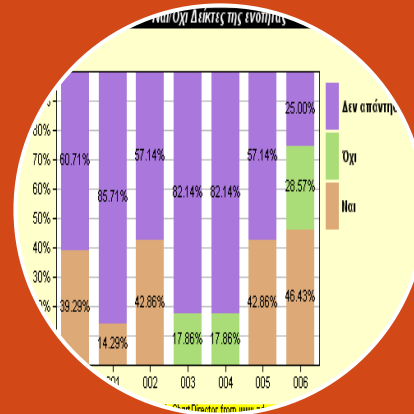
Structure





Collection

- Innovation
- Market opportunities
- Funding opportunities
- Competition
- Resources



Benchmarking

- Industry sectors
- Commodities & markets
- Enterprises' numerical data
- Communities & cities
- Regional performance

SI Platform Overview

Applications

- Metaforesight
- URENIO benchmarking
- Digital innovation centre, Thessaly
- Infopeloponnisos
- MediCube

Services

- Market and technology watch, i.e. the systematic follow up of emerging trends in different industry sectors. It is based on the collection of information on prices, technologies, new products, suppliers, competitors, etc. Data is analyzed and reports are sent to recipients.

Tools

- Portal for market and technology watch
- Data miner
- Benchmarking
- Newsletter
- Members area and feedback

Potential Users


- Chambers of industry and commerce
- Industry sectoral associations
- Clusters
- Cities and regions

Exploitation of R&D / Technology Transfer

The Platform serves as a hub for connecting innovation and technology-demanding companies with organisations capable of delivering R&D solutions. It offers the necessary aggregation that facilitates the dissemination, marketing, and promotion of R&D services. Online tools are also used to provide guidance and support during different phases of technology exploitation, such as licensing, technology transfer, spin-off creation, etc.



Now



Innovation increasingly depends on dense networks of public and private participants and large pools of IP that routinely combine to create end products.

Technology transfer is primarily viewed as a collaborative activity occurring within networks of formal and informal relationships between universities and firms



Past Years

Innovation occurred inside a company and was protected through patents, trademarks, and copyrights.

Components

Online R&D database

The most important research outcomes, especially those that lead to the development of new products, new production processes and new services, are listed in this database. Technology providers, from universities and other R&D institutions, submit information about research products and services, while technology users, from both the private and public sector, can access this information over the web.

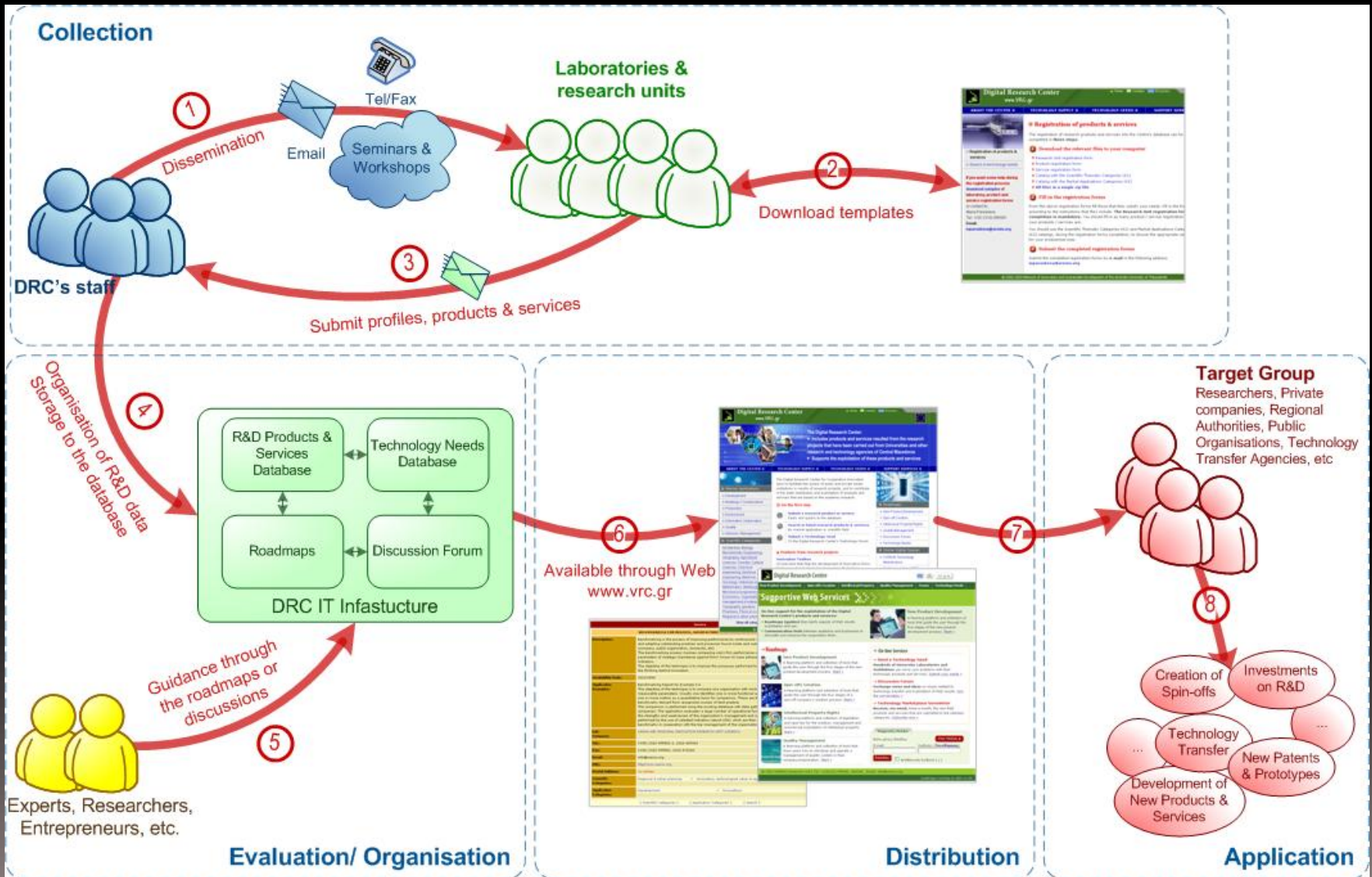
Online innovation learning

Technology training and learning are based on roadmaps (guides) that clarify aspects of R&D exploitation and usage. They are complete self-training modules that help users to accomplish tasks such as new product development, spin-off company creation, IP management, management of quality, etc.

Online collaboration

Collaboration between academia and businesses is achieved through the use of two online communication tools: a technology-matching tool and a discussion forum. Both create a digital space where entrepreneurs, SMEs, and public organisations can post their technology needs which are then automatically communicated to the closest technology provider in order to open dialogue and find a solution.

Platform's Processes



RETT Platform Overview

Applications

- Digital Research Centre, Central Macedonia
- Liaison Office, Democritus University of Thrace

Services

- Dissemination, marketing, and promotion of R&D results and technologies.
- Provision of online consulting services in the fields of technology transfer, intellectual property rights, licensing, laboratory testing and measurement.
- Training services, technology brokering, and matching technology providers and users.

Tools

- R&D suppliers database
- R&D results / products database
- IPR licensing roadmap
- Spin-off creation roadmap
- Quality management roadmap
- Discussion forum / technology needs announcement
- Technology matching tool
- Promotion multimedia tool

Potential Users

- Universities, Research centres and labs
- Business associations
- Chambers of commerce and industry
- Clusters
- Science and technology parks
- Brokering organisations
- Technology transfer centres
- Innovation centres

Platform's Installations

Digital Research Center
www.vrc.gr

The Digital Research Center for Cooperative Innovation aims to facilitate the access of public and private institutions in results of research projects, and to be in the wider distribution and exploitation of products and services that are based on the academic research.

- Do the first step
 - Submit a research product or service Easily and quickly to the database
 - Search in listed research products & By market application or scientific field
 - Submit a Technology Need To the Digital Research Center's Technology Database
- Products from research projects
 - Innovation Toolbox**
On-line tools that help the development of Innovation, Technology Watch, Marketing Innovation, Technology Assessment, Technology Audit, and Financing Innovation
 - Satellite Cities' Maps**
Development of an Agriculture management system GIS and remote sensing techniques.
 - Greek Benchmarking Center**
The Centre aims to the diffusion of the Benchmarking technique in enterprises and organisations.
 - Learn about the Center**
A brief introduction to the Digital Research Center Cooperative Innovation.

© 2002-2005 Network of Innovation and Sustainable Development

Digital Research Centre

New Product Development | Spin-offs Creation | Intellectual Property | Quality Management | Forum | Technology Needs

Supportive Web Services

On-line support for the exploitation of the Digital Research Centre's products and services:

- Roadmaps (guides)** that clarify aspects of R&D results exploitation and use.
- Communication tools** between academia and businesses to stimulate and enhance the cooperation them.

→ Roadmaps

- New Product Development**
A learning platform and collection of tools that guide the user through the five stages of the new product development process. [Start >](#)
- Spin-offs Creation**
A learning platform and collection of tools that guide the user through the four stages of a spin-off company's creation process. [Start >](#)
- Intellectual Property Rights**
A learning platform and collection of legislation and case-law for the creation, management and commercial exploitation of intellectual property. [Start >](#)
- Quality Management**
A learning platform and collection of tools that guide the user through the four stages of a quality system in their organisation. [Start >](#)

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Χώρος Διαχείρισης Καινοτομίας
Συνδέει την ακαδημαϊκή έρευνα με την επιχειρηματικότητα

Home | Προσφορά Τεχνολογίας | Ζήτηση Τεχνολογίας | Εργαλεία | Εκπαίδευση | Συζήτηση

Ολοκληρωμένο Πληροφοριακό Σύστημα Διαχείρισης Καινοτομίας:

Μια σειρά από ψηφιακές εφαρμογές που στοχεύουν στη διάδοση και αξιοποίηση προϊόντων και υπηρεσιών που βασίζονται στην ακαδημαϊκή έρευνα.

Καταχώριση
Καταχώριση: ένα προϊόν ή μια υπηρεσία έρευνας: εύκολα και γρήγορα στη βάση δεδομένων

Αναζήτηση
Αναζήτηση: πώς να καταχωρήσετε προϊόντα και υπηρεσίες για μια λύση στο τεχνολογικό πρόβλημα της επιχείρησής σου

Νέα Προϊόντα & Υπηρεσίες

- Επεξεργασία υφάρων αποβλήτων υαλοκίβου οργανικού φορτίου και παραγωγή βιοαερίου
- Η αναφορά χώνευση αποτελεί τεχνολογία με ευρεία εφαρμογή στην επεξεργασία υφάρων αποβλήτων, υφάρων κοπής και του οργανικού κλάσματος των αστικών στερεών αποβλήτων. Βασίζεται δε σε μια διεργασία η οποία εφαρμόζεται στη φάση επί και μερική βιοαεριοποίησης χύμα: "βιοαεριοποίηση αστικών αποβλήτων".
- Ανάλυση βόθρας και στάσιμης**
Οι σκοποί της ανάλυσης της βόθρας και της στάσιμης είναι α) η ανίχνευση παθολογικών λειτουργιών και παθολογικών κινήσεων παρασίτων και β) η πρόβλεψη των αποτελεσμάτων χαρακτηρισμών ή άλλων παραβλασμών για την αντιμετώπιση των προβλημάτων ασθένειών με νεοεμφυμιακή νόσος (Πάρνησιον, σφραγιάς...

Εκτακτικές Υπηρεσίες

Οι-line οδηγία για την εξόφληση ερωτημάτων σχετικά με ανάλυση νέων προϊόντων, δημιουργία εταιρειών spin off, μεταφορά, κωδικοποίηση, και προστασία άλλων εργαλείων, μεθόδων και τεχνικών, φορέων υλοποίησης, πληροφορίες, νεοεμφυμιακή νόσος.

Εργαλείο δημιουργίας Σχεδίου Μάρκετινγκ
Το εργαλείο σας καθοδηγεί στην ανάλυση του δικού σας σχεδίου προώθησης νέων προϊόντων στην αγορά, λαμβάνοντας αναλυτικό απόλογο ανέλιξης προς διάφορες πτυχές, αναλυτικό απόλογο ανέλιξης προς διάφορους τόπους με ανάλυση εργαλείου, λογισμικό κ.α.

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Future Plans

The evolution of the Platform is related to the development of new tools that may increase its intelligence, such as online recommendation systems, market estimation, value analysis tools, and communication tools that may connect the Platform with others providing similar or supplementary solutions

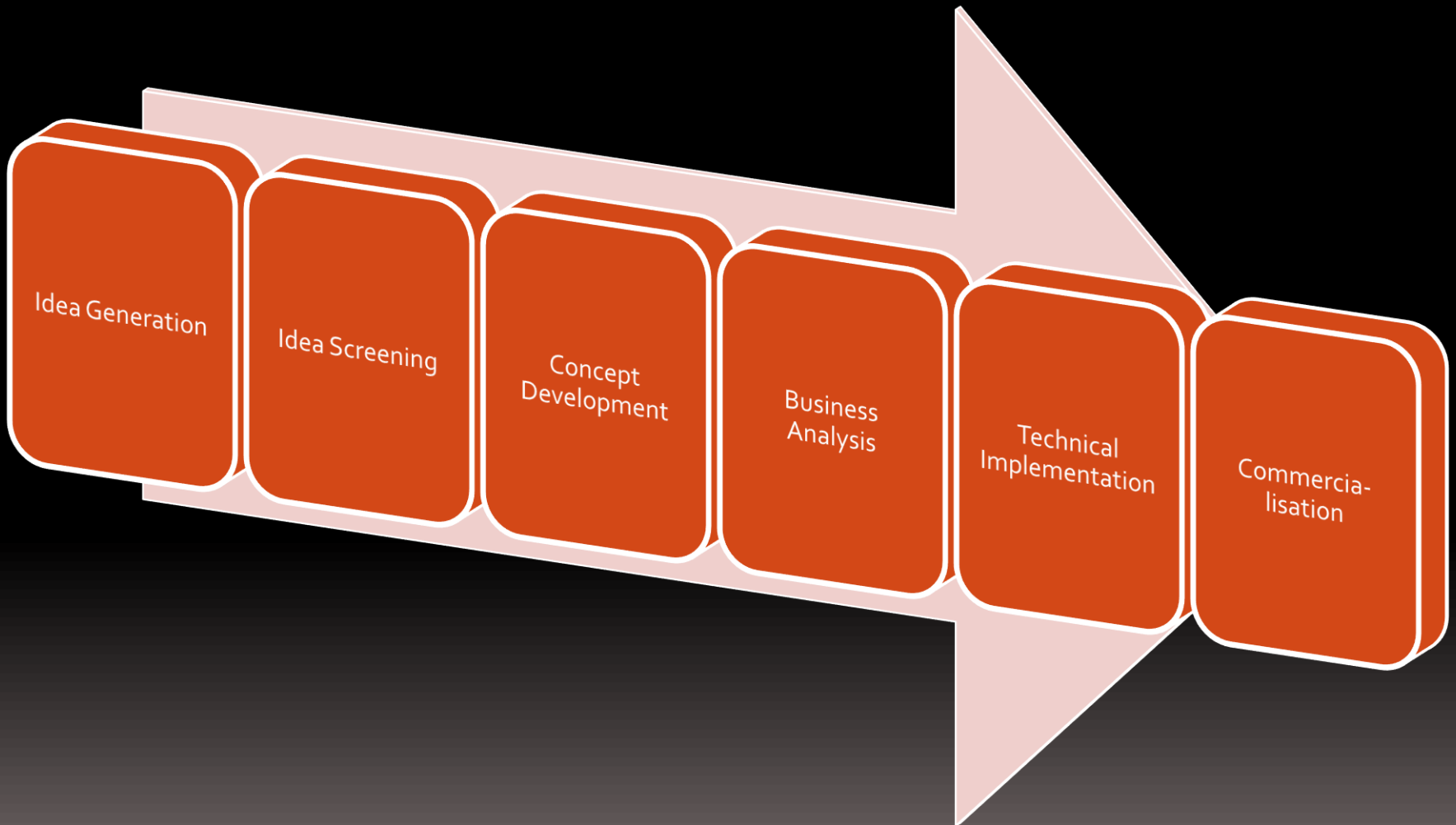


New Product Development

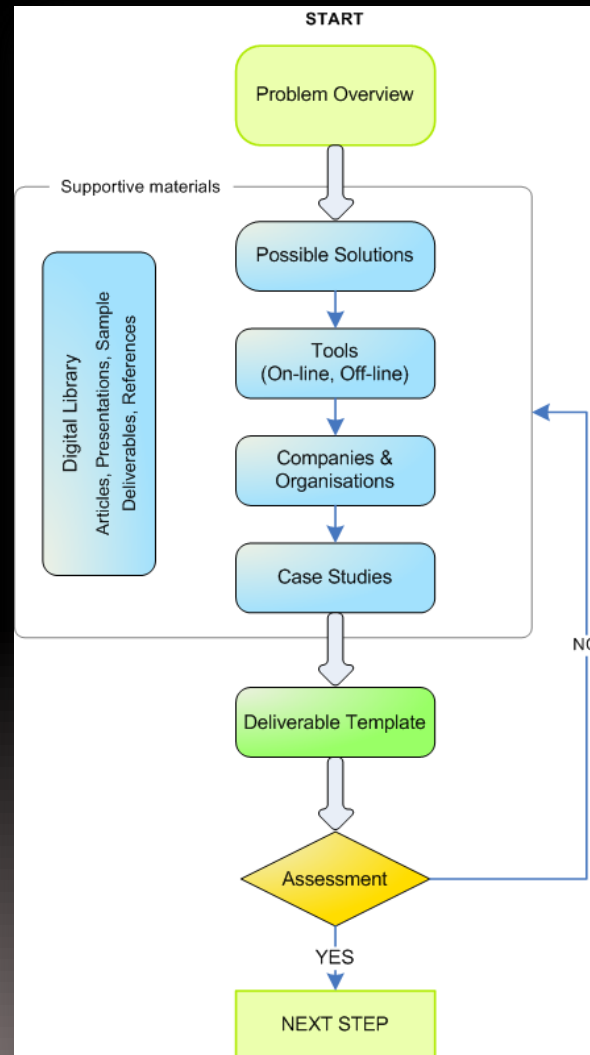
Platform is designed both to support learning and to facilitate the process of New Product Development. It follows the concept of “orchestration” in which many organisations and experts cooperate to develop a new product.

The Platform brings together a set of tools that can assist companies and organisations to successfully develop new products or upgrade existing ones through a series of logical steps, starting from the process of idea generation and ending at the launch of the product onto a market.

NPD Process



Anatomy of a step



NPD Platform Overview

Applications

- Digital Research Centre, Central Macedonia
- Entrepreneurship in Thessaly
- Knowledge-clusters in Western Macedonia
- NPD-NET

Services

- Online cooperation in different areas of innovation:
 - Cooperative new product development
 - Cooperative product design
 - Cooperative concept development
 - Spin-off creation
 - Management of intellectual property
- Training, as it supports the collection and systematic guidance to a large portfolio of NPD methodologies, tools, and techniques.

Tools

- Creativity tools
- Conjoint analysis, Quality functional deployment
- Reengineering
- Reverse engineering
- Industrial design & Rapid prototyping
- Business & Marketing Plan
- Cost Benefit Analysis
- Market Research

Potential Users

- Incubators assisting start-ups
- Innovation centres assisting innovators
- Universities and technology institutes
- Training companies and organisations
- New entrepreneurs starting a new company
- Companies diversifying and producing new products
- Scientists wishing to develop a new product based on their research



Future Plans

Research fields regarding optimisation of the Platform though are broad. The introduction of models that compare and benchmark NPD projects can be considered an interesting evolution of the tool. The benchmarking approach can assist in identifying best practices and justifiable critical success factors.



Virtual Tour & e-Market

The platform covers those aspects of a digital city/community that are related to the promotion and delivery of products and services which citizens, companies and government authorities produce. Such products and services extend over various fields of urban life from e-government, e-education, e-promotion, to e-business.

Components

The virtual city Provides virtual tours of the city, presenting monuments, art crafts, and products with the use of digital maps and panoramic photographs.

The e-marketplace Companies and associations can provide information, present offers, carry out e-commerce, form business relationships, etc.

The e-Government shop Provides the seamless aggregation of service provision in the public administration realm.

Virtual City

- The main medium for the city's promotion in tourism and cultural terms. By showing places of interest (monuments, sights, public buildings, transport infrastructures, education and health facilities, recreation areas, etc.) on the map and providing relevant cultural information it helps the city's residents or visitors organise their visit or spare time according to their special interests.

e-marketplace

- Enables companies and citizens to sell their products and services over the Internet to the largest audience. Transactions are completed online with the use of a credit card.

e-Government Shop

- Primarily operated by the city's municipal authority, allows users to report a wide range of problems and queries, to apply online for many municipal services, opportunities and certificates, and to pay for many council services online using a credit card. The e-government module also provides information regarding the activities of local government or municipal authorities.

VT & e-Market Platform Overview

Applications

- Digital Corfu
- Digital Aegean

Services

- **Virtual tours:** Panoramas of cities, monuments, and arts, objects and products
- **e-Markets:** Marketing and promotion of products and services
- **e-Government:** Provision of online public services, such as e-government, e-learning, e-information, e-health, etc.

Tools

- Virtual tours
- Panoramas
- Information services
- Digital market places
- Online government services

Potential Users

- Communities and cities wishing to promote their localities on the Internet
- Tourism organisations for their marketing campaigns
- Local and regional authorities for their marketing and attraction strategies
- Local associations of producers wishing to market digitally their products

Platform's Installations

digital Corfu
a virtual tour to the historical city center

City & culture | Virtual city tour | Sightseeing | Day tours | Staying | Dining

city & culture | virtual city tour | sightseeing

having fun | festivities

Καλώς ήρθατε στην εικονική πόλη της Κέρκυρας, στο ιστορικό κέντρο της παλιάς πόλης της Κέρκυρας, με την βοήθεια πανοραμικών απεικονισμών και τεχνολογίας εικονικής πραγματικότητας.

www.digitalcorfu.com

digital Corfu
a virtual tour to the historical city center

City & culture | Virtual city tour | Sightseeing | Day tours | Staying | Dining | Shopping | Having fun | Festivities

Move the map with the mouse

Use the buttons on the right, or on the panorama to explore it

Staying at Corfu's historical center

hotel's name	category	hotel's name	category
Corfu Palace	Lux	Siorra Vittoria	Lux
Cavaliere	A	Bella Venezia	B
Aræadon	B	Konstantinoupolis	F

select on of the hotels in the list or one of the red dots in the map.

Reservation form

Departure date: January 1, 2007

Adults: 1 Children: 0

Comments:

Corfu Palace Hotel

CONTACT INFORMATION
Address: 2 Dimokratias Avenue
Email: info@corfupalace.com
Web Sites: www.corfupalace.com

GENERAL INFORMATION
Category: Lux
Operation months: January - October
Construction date: 1963
Refurbishment date: 2005

ROOMS
Number of rooms: 113
105 rooms, 8 suites

MEALS
Breakfast: Continental buffet
Lunch: A la carte
Dinner: Menu or Buffet

DISTANCES
from the city: 0.5
from the airport: 1
from the seaport: 1.5

HOTEL FACILITIES

Digital Aegean - RHODES

Virtual Tour | Printed Guide | Quantitative Data

OVERVIEW | TRADITION & CULTURE | ARCHITECTURE | SIGHTS | LEISURE ACTIVITIES | ALTERNATIVE TOURISM | USEFUL INFO

City view from the port

Virtual Tour

«From beneath the sea depths the island of Rhodes did bloom, a child of the Goddess of Love, Venus, to become the bride of the Sun...» Pindar
An island where the Sun God was worshipped and where one of the seven Wonders of the ancient world came into existence, Rhodes is not famous as merely a cosmopolitan resort but as an enchanting co-existence of different civilizations on the crossroads between East and West

Overview

General Characteristics of the Island, Brief Historical Review

Tradition and Culture

Rhodes manages to preserve its special local colour despite its touristic and cosmopolitan character
Folkways, customs and local celebrations, Local cuisine and products, Folk art and techniques, Folk music, Literature - culture

Architecture & Urban Planning

The co-existence of various great civilizations in the island over the centuries has left its marks on its buildings
Buildings of Characteristic Architecture, Traditional Settlements

Leisure Activities

In an island as big and as gifted by the nature as Rhodes, which also has the touristic infrastructure for modern travelers, it is certain that there is a wide variety of choices to cover even the most demanding tastes
Sports and activities, Festival and Events

Sights

Whatever route you follow in Rhodes, whatever alleys you take, you are bound to come across something charming and interesting
Museums, Monuments - Archeological Sites, Temples and Monasteries, Beaches, Natural Attractions, Small Island - islets

Routes

Self-driving sightseeing routes across the island

Printable Guide

Selected material in printable format. Download and print the guide of the island

Quantitative Data

Presentation of major quantitative data for the island using selected indicators

www.digitaleagean.gr

Future Plans

- Provision of online services in other areas such as e-learning, e-health, e-work, surveillance and security, environment, etc., and
- Implementation of applications that increase its intelligence using interactive agents, collaboration tools, and tools that retrieve relevant information (images, video, etc) from other websites, etc.



Digital Cities & Collaborative Innovation

Platforms' Advantages to the Communities

- Identify ongoing and emerging trends in technology and innovation in any sector of the community. Particularly for communities specialising in one sector of activity, such capabilities are extremely helpful in identifying market opportunities and reaching new markets.
- Generate ideas and turn them into projects or products. The platforms offer specific tools for assisting enterprises, individuals and other organisations, generate ideas, and step-by-step turn them into products and services.
- Network and circulate information, ideas and projects.
- Search for and share best practice, and benchmark communities against selected others. There is no unique strategic model for innovation, but success and failure stories that communities may use and share are provided.

Transformation of a network of settlements into intelligent communities

- The project aim to stimulate the integration among the three levels of an intelligent community (skills, innovation institutions, digital platforms)
- The network is composed of 10 small mountain settlements, which were selected with respect to their productive specialisation. All are active in sustainable tourism and the production of traditional local brand-name products using bio- and environmental friendly processes.

Project's actions

1. The creation of a ***producer's network*** (comprised of businesses or individuals) with certified capabilities and skills in their respective business sector. Needs in terms of technology know-how are identified and training courses transfer technologies that are vital for the competitiveness of the sector.
2. The creation of a ***technology transfer centre*** that acts as a central hub of the network, both in terms of transferring know-how and technologies and supporting the operation of the local broadband network and online services.
3. The creation of a ***digital environment*** for the supply of online services in the four domains of the platforms: strategic intelligence, technology transfer, product development, and product promotion. The digital space is based on local municipal broadband networks, which also offer free e-mail and Internet access to citizens and visitors of the settlements.



Expected results

The above three components, which correspond to different forms of cooperation over the physical, institutional, and digital space, are combined together to create an intelligent entrepreneurial environment.

Using the digital platforms and tools a significant upgrading of the local innovation capabilities is expected. Producers may improve their know-how and technologies, their methods of work and product promotion; products or services of the local productive system may gain a better presence into various virtual - digital markets; citizens may have better access to local governance services; the area (region) may improve its attraction potential for visitors, new businesses, and employment.



Conclusion

Intelligent city platforms should be seen as digital assistants and a toolkit for strengthening and supporting human resources and institutional mechanisms.

However, the use of the digital platforms is not sufficient to achieve intelligent communities. There are other crucial issues for a community's intelligence, such as human creativity, collaboration, citizen and public sector participation in the creation of an innovation culture.

A vertical bar on the left side of the slide, consisting of several colored segments: a white segment at the top, a grey segment, a gold segment, and a red segment at the bottom.

Panagiotis Tsarchopoulos (patsar@auth.gr)

THANK YOU VERY MUCH FOR YOUR ATTENTION